



Policy Regarding Reimbursement for Mailboxes Damaged by Town Equipment

Living in a rural township with rural mailboxes naturally leads to occasional damage to mailboxes, especially when snows are heavy and/or visibility is poor for snowplow drivers.

Springdale's Patrolman and backup snowplow drivers take every precaution to avoid damage to mailboxes. Seldom is a mailbox damaged by the actual snowplow. More likely, damage is caused by flying snow as it is moved from the roadway. Posts/boxes in disrepair or poorly installed are at high risk. There are actions owners can take to reduce risk from flying snow, including adding a snow shield in front of the box itself.

In the unfortunate event that a mailbox and/or post is taken out or severely damaged because it was hit by the plow itself, the resident should notify the Town of the damage and allow the Town Patrolman to make a site visit to verify the likelihood that the damage was, in fact, the result of the plow hitting the mailbox (not the result of flying snow). Once verified and upon receiving copies of receipts for the replacement parts, the Town will reimburse the owner for the actual cost of the materials or \$75, whichever is less. Labor is not reimbursable.

Please direct any questions regarding this policy to:

info@springdalewi.gov
(608) 437-6230
2379 Town Hall Rd.
Mt. Horeb, WI 53572

Policy adopted January 2020 by unanimous vote of the Springdale Town Board.